



# SCHEDULING/ CANCELLATION POLICY

Please schedule each appointment with us directly; they will not automatically be scheduled by your referring provider. We recommend that you schedule appointments in advance to obtain optimum times.

Effective August 1, 2018, we are implementing the following updates to our scheduling policy:

Please be advised that we require 24 business hours notice to cancel an appointment. If you are unable or feel you should not attend your appointment, please contact us to discuss your options.

Please note that we are not open weekends, so a cancellation for a Monday appointment needs to be provided to us on the previous Friday.

*You, not your insurance carrier, are responsible for cancellation/no show fees and will be billed directly as follows:*

**No Show/No Call: \$50.00**

**Cancelling without 24 business hours notice: \$25.00**

*Thank you for choosing us for your physical therapy treatment.*

